



Shannon Packaging Company
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Warranty – Limitation of Liability

Shannon Packaging warrants that the products supplied will be manufactured in accordance with industry standard specifications and tolerances. In addition, the Shannon Packaging warrants that it will convey good title to Buyer, free of all liens of any kind whatever and that such products will be of merchantable quality. Shannon Packaging specifically disclaims any liability for any collateral or consequential damages, and liability is hereby limited to the replacement of the product shipped, upon the condition that notice is sent by purchaser to seller within thirty (30) days after delivery of the products to the original purchaser. Shannon Packaging makes no other warranty of any kind whatever, express or implied, and all implied warranties of merchantability and fitness for a particular purpose which exceed the aforementioned obligation are hereby disclaimed by Shannon Packaging and excluded from this agreement.

Shannon Packaging does not warranty the suitability of materials, certification of materials, or bag configuration for any specific application. The information provided by Shannon's staff members is intended as a guideline to be used by the user and/or distributor with all available information to determine suitability of materials for specific applications.

Returned Goods

In the event that a defect in material quality and/or workmanship exists, Shannon Packaging is to be notified of issue within 30 days and be sent samples of the product. Upon inspection of the samples by Shannon Packaging, if it is determined that the product is defective, an RGA (Returned Goods Authorization) form will be faxed to the customer. This completed form together with the defective product is to be shipped back to Shannon Packaging. Shannon Packaging will replace defective items at no cost to the customer.

Invoice Payment

In the event that legal action should become necessary to collect on an invoice, the Buyer agrees to pay all court costs and attorneys fees that are incurred by Shannon Packaging which are allowed by law.